COMMUNITY RESOURCES  
WASHOE COUNTY LAW LIBRARY

24 HOUR HOTLINES

A Safe Embrace (24 Hr Crisis Hotline-DV/Sexual Violence, Sexual Assault, Human Trafficking) ………775-322-3466  
220 S. Rock Blvd., Suite 7, Reno, NV
Addictions.com ..........................................................800-662-4357
Child Protective Services (Human Services Agency)..........................................................775-785-8600  
24 Hr. Hotline …………………………………………………………………………….1-833-900-SAFE(7233)
Crisis Support Services …………………………………………………………………………….TEXT TO 839863 or call 800-273-8255
Domestic Violence Resource Center (24 Hr Hotline For Domestic Violence) ……………………775-329-4150
Or email: info@domesticviolenceresourcecenter.org
National Domestic Violence Hotline ……………………………………………………………1-800-799-SAFE(7233) or TTY 1-800-787-3224
Nevada211 (Human Services-Shelter, Food, Counseling, Healthcare and Child Care Services)…211 or 866-535-5654
Nevada Poison Center (24 Hr Hotline)………………………………………………………………………………775-982-4129
Sexual Assault Support Services Sexual Assault, Trafficking, Domestic Violence …………………775-221-7600  
(P.O. Box 8016, Reno NV)
Sierra Community House (Formerly Tahoe SAFE Alliance) …………………………………………800-736-1060
Provide Hunger Relief, Emergency Rental Assistance, Crisis Intervention, Family Support, Mediation and Legal
Suicide Prevention ………………………………………………………………………………………………………988
Washoe311 ……………………………………………………………………………………………………….311
(Non-Emergency Services Such As Special Event Info, Stray Animals, Graffiti, Road Damage etc.)

ABUSE/NEGLECT

A Safe Embrace (24 Hr Crisis Hotline-DV/Sexual Violence, Sexual Assault, Human Trafficking) ………775-322-3466  
220 S. Rock Blvd., Suite 7, Reno, NV
Awaken (435B Spokane St., Reno, NV) Commercial Sexual Exploitation .............................................. 775-393-9183
Child Protective Services (also Child Abuse & Neglect Hotline-Reno) Reno location ……………………775-785-8600  
350 S. Center St., Reno, NV
Nevada Department of Health and Human Services Division of Child and Family Services (CPS) state website
Clark Co. ……………………………………………………………………………………………………………702-399-0081
Washoe Co. ……………………………………………………………………………………………………………833-900-7233
All other counties in Nevada …………………………………………………………………………………..833-571-1041
Afterhours, Weekend and Holidays ……………………………………………………………………………833-803-1183
Domestic Violence Resource Center (24 Hr. Hotline for Victims of Domestic Abuse) ……………………775-329-4150
1735 Vassar St., Reno, NV
Elder Abuse/Neglect (Not a 24 Hr. Hotline) ...............................................................................888-729-0571
Human Services Agency (350 S. Center St, Reno, NV) Child services……………………………………775-786-8600
Domestic Violence Advocates-Nikki Jones (advocate for adults and elderly of CPS cases) ……………775-337-4468
-Amanda Knight ........................................................................................................................................775-337-4531
Reno/Sparks Indian Colony Health & Human Services, for Native Americans …………………….775-329-5071
405 Golden Lane, Reno, NV
Provide Family-Centered and Culturally Sensitive Protective Services to Children and Adults
Protection Order Help Center (Protection Order Applications) ………………………………………..775-328-3127
Sierra Community House (formerly Tahoe SAFE Alliance)
Incline Village (948 Incline Way, Incline Village, NV) Mon.-Fri. 9am-5pm ...........................................530-546-0952
Kings Beach (265 Bear St., Kings Beach, CA) Mon.-Fri. 9am-5pm ………………………………………530-546-0952
Truckee (11695 Donner Pass Rd., Truckee, CA) Mon., Tue., Thur., 9am-5pm; Wed. 10am-6pm … 530-546-0952
Truckee Soaring (12313 Soaring Way, Suite B, Truckee, CA) Mon.-Fri. 9am-5pm ……………………..530-546-0010
Xquisite 24 Hour Emergency help (Sex Trafficking, Sexual Assault and Domestic Violence) ………775-410-0536
Youth 24 Hour Emergency ………………………………………………………………………………………775-410-9435

ALCOHOL/DRUG/GAMBLERS ABUSE

Alcoholics Anonymous (436 S. Rock Blvd., Sparks, NV) ..........................................................775-355-1151
List of AA Meetings, Recovery Homes, and Recovery Program in Northern Nevada
Al-Anon/Alateen …………………………………………………………………………………………………775-348-7103

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Narcotics Anonymous
.................................................................................................................................775-322-4811

ALCOHOL/DRUG/GAMBLERS ABUSE-cont.
Gambler’s Anonymous............................................................................................................................775-356-807

AMERICAN INDIAN SERVICES
Inter-Tribal Council of Nevada (10 State St., Reno, NV) Supplemental Food, Health Care Referrals, 775-398-4960
and Nutrition Education for Qualified Pregnant, Breastfeeding and Non-Breastfeeding woman
Reno Office serves these areas: McDermitt, Fallon, Schurz, Yomba, Yerington, Lovelock, Carson,
Wadsworth, Dresslerville and Nixon. Mon., Wed., Thu., and Fri. 8 am-4:30 pm; Tue. 8:30 am-4:30 pm
Nebraska Urban Indians (6512 S. McCarran Blvd Suite A/B/C, Reno, NV) 775-788-7600
(236 E. Winnie Lane, Carso City, NV) 775-350-7701
Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services
Reno/Sparks Indian Colony Health & Human Services, for Native Americans 775-329-5071
(405 Golden Lane, Reno, NV)
Provide Family-Centered and Culturally Sensitive Protective Services to Children and Adults
Reno/Sparks Indian Tribal Health Center for Native Americans (1715 Kuenzli St., Reno, NV) 775-329-5162
Reno/Sparks Tribal Police (405 Golden Lane, Reno, NV 89502) 775-785-8776
Non-emergency Dispatch 775-323-2677
Hungry Valley Sub-Station 775-785-1365

ANGER MANAGEMENT PROGRAMS
American Comprehensive Counseling Services (ACCS) (860 Tyler Way, Sparks, NV) 775-356-0371
Ridgeview Counseling (3650 Warren Way, Reno, NV) 775-823-4080

ANIMAL HOUSING
Noah’s Animal House
.........................................................................................................................................................
Small, Large & Exotic Animals for Domestic Violence Victims - Can Assist with Out of State Resources
(Contact Domestic Violence Resource Center to request placement.....775-329-4150)

ASIAN COMMUNITY RESOURCES
Asian Community Development Council (170 S. Virginia St., Reno, NV) 702-489-8866
Youth Leadership, Health Navigator,

CHILD CARE
Boys and Girls Club (Clubhouses) After-School Care/ Summer Program/Activities, Ages 6-18 yrs
(2690 E. Ninth St., Reno, NV) 775-331-3605
(1090 Bresson Ave., Reno, NV) 775-229-9538
(325 Patrician Way, Reno, NV) 775-622-0040
(3905 Neil Road, Reno, NV) 775-828-3940
(1300 Foster Dr., Reno, NV) 775-360-2469

(School Sites) Before and After School Care
Desert Skies Middle School (7550 Donatello Dr., Sun Valley, NV) 775-360-2436
Donner Springs Elementary School (5125 Escuela Way, Reno, NV) 775-689-2626
Ester Bennett Elementary School (5900 Sidehill Dr., Sun Valley, NV) 775-673-3307
Greenbraid Elementary School (1840 4th St., Sparks, NV) 775-815-2703
Hidden Valley Elementary School (2115 Alphabet Dr., Reno, NV) 775-673-4430
Lois Allen Elementary School (5155 Mc Guffey Rd., Sun Valley, NV) 775-322-2773
Michael Inskhip Elementary School (18001 Briar Dr., Reno, NV) 775-376-1444
Nancy Gomes Elementary School (3870 Limkin St., Reno, NV) 775-229-9539
Our Lady of the Snows Elementary School (1125 Lander St., Reno, NV) 775-322-2773
Pinecrest Academy of Northern Nevada (1150 Silent Sparrow Dr., Sparks, NV) 775-376-1444
Rollen D. Melton Elementary School (6575 Archimedes Ln., Reno, NV) 775-746-7440
Sun Valley Elementary School (5490 Leon Dr., Sun Valley, NV) 775-345-8100
Verdi Elementary School (250 Bridge St., Verdi NV) 775-334-2262

Catholic Charities of Northern Nevada/St. Vincent’s (325 Valley Rd., Reno, NV) 775-322-7073
City of Reno – Sierra Kids Before and After School Program......Information-775-334-4280; Register-775-334-2262
Children’s Cabinet (Assistance with Child Care/Respite Care/all age programs up to 24 yrs of age) 775-856-6200

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**Community Services Agency/Head Start** (Pre-School Program for Low Income Families) ..................775-786-6023
1100 E. 8th St., Reno, NV

**CHILD CARE-cont.**
**Washoe County Human Services Agency** (Information about Child Care/Home Care providers)........775-785-8600
350 S. Center St., Reno, NV

**CHILDREN'S SERVICES**
**Children’s Cabinet** (1090 S. Rock Blvd., Reno, NV).....................................................................775-856-6200
Counseling, Shelter, Work Programs, Food Pantry and Schooling for Adolescents through 24 yrs of age

**Community Services Agency Early Head Start/Head Start/Pre K** (1090 E. 8th St., Reno, NV) ............775-786-6023

**CLOTHING (FREE)**
**Casa De Vida** (1290 Mill St., Reno, NV) Baby Items for Infants and Children up to 5 yrs of age........775-329-1070
Must have ID, Birth Certificate or Birth Confirmation  T-Th 10 am-3 pm

**Dress for Success-Reno** (2295 S. Virginia St., Reno, NV) REFERRALS ONLY-NO WALK-INS ........775-846-9814
Woman’s business attire only (Interviews/Jobs/etc.)

**Domestic Violence Resource Center** (1735 Vassar St., Reno, NV)..................................................775-329-4150
Monday-Friday 8 am-5 pm, Closed on Holidays - for Victims of Domestic Violence Only

**Ester’s Closet** (544 Greenbrae Dr., Sparks, NV) Tel.-Sat. 11 am-3 pm............................................775-686-9800

**Good Shepherd’s Clothes Closet** (540 Greenbrae Dr., Sparks, NV)...............................................775-348-0605

**St. Vincent’s Thrift Shop** (500 E. 4th St., Reno, NV) Must get emergency voucher from CCSNN ........775-322-9824
Monday-Saturday 9 am-5:30 pm Sunday 10 am-5:30 pm-Free Clothing Women & Children Only
(190 e. Glendale Ave., Sparks, NV) ................................................................775-393-3884
Monday-Saturday 9 am-7 pm, Sunday 10 am-6 pm

**The Salvation Army Thrift Store** (1931 Sutro St., Reno, NV) ..........................................................775-688-4588
Monday-Friday 9 am-6:00 pm, Monday-Friday 9 am-3:30 pm

**COUNSELING**
**CEP Clinic at UNR** (1664 N. Virginia St., Reno – William J. Raggio Building 3007)......................775-682-5515

**Children’s Adolescent/Family Counseling** (615 Sierra Rose, Ste. 4, Reno, NV Childhood Trmt. Prog.) 775-688-1600

**Children’s Cabinet** (1090 S. Rock Blvd., Reno, NV)........................................................................775-856-6200
Counseling, Shelter, Work Programs, Food Pantry and Schooling for Adolescents through 24 yrs of age

**Crisis Pregnancy Center** (853 Haskell St. Reno, NV).........................................................................775-826-5144
(50 S. West St., Fernley, NV) .................................................................................................................775-223-1035
Counseling/Mentoring/Post Abortion Recovery Support for Mothers and Dad-E Academy Services

**Domestic Violence Resource Center** (Free Support Group for Abused Women)...............................775-329-4150

**Eddy House** (888 Willow St., Reno, NV) Counseling for Teens 18-24 yrs of Age.............................775-384-1129

**Great Basin Counseling Services** (Spanish-speaking therapist available). ....................................775-827-4454

(230 E. Liberty St., Reno, NV)

**La Clinica/VIVA** (Counseling Domestic Violence Victims-Spanish) Located UNR .........................775-682-8684
(Consejería para víctimas de violencia doméstica-español)

**Neighborhood Mediation Center** (200 Ridge St. #230, Reno, NV) **No Divorce or Custody** ....775-788-2127
Sexual Assault Support Services  Sexual Assault, Trafficking, Domestic Violence........................775-221-7600

(PO Box 8016, Reno NV)

**Quest Counseling** (3500 Lakeside Ct., Reno, NV) Substance Abuse Prgm. for Adults and Adolescents 775-786-6880
Ridgeview Counseling Group (3650 Warren Way, Reno, NV) ...............................................................775-823-4080

**The THRIVE Center** (Domestic Violence Victims, Skills Training, Counseling--UNR).....................775-682-8609

**UNR** (Mack Building 1st Floor) ........................................................................................................775-784-6828 opt 1
Offers Counseling for Victims of Crimes/VOC (Sexual Assault, Domestic Violence, Assault/Battery, Physical Abuse, Child Abuse, Elder Abuse, Homicide, Drunk Driving)  Can do psychological testing as well

**Xquisite** 24 Hour Emergency help (Sex Trafficking, Sexual Assault and Domestic Violence) ............775-410-0536
Youth 24 Hour Emergency .................................................................775-410-9435

**DINING FACILITIES**
**Rise and Dine** (Record St., Reno, NV) ...Saturday Only 4-6 PM..........................................................775-323-0386
Emergency Assistance or Men’s Shelter.................................................................................................775-329-0485

**Reno Community Resource Center** (355 Record St., Reno, NV) Mon and Frid. 9 am-5 pm ............775-657-4675

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Senior Citizens Center (1155 E. 9th St., Reno, NV) ................................................................. 775-328-2575
Lunch at 11:30 am – 12:30 pm  Cost is $1.00  must be age 60 or older

DINING FACILITIES-cont.
St. Vincent’s Dining Room (325 Valley Road, Reno)
Lunch at 11:30 am – 1 pm  Monday – Saturday only

EDUCATION
Children’s Cabinet (1090 S. Rock Blvd., Reno, NV) ................................................................. 775-856-6200
Work programs and High School Graduation.
Community Services Agency Early Head Start/Head Start/Pre K (1090 E. 8th St., Reno, NV) ........ 775-786-6023
Innovations High School (777 W. 2nd St., Reno, NV) GED Programs for Grades 9-12 .............. 775-333-5150
School of Peace (777 W. 2nd St., Reno, NV) Pregnant or Young Mothers; Parenting Ed. and Child Engagement
Northern Nevada Literacy Council (1400 Wedekind Rd., Sparks, NV) ESL, Adult Ed. Services…… 775-356-1007
Rise Academy for Adult Education (1301 Cordone Ave, Reno, NV) ........................................... 775-337-9939
TMCC Re-Entry Center (7000 Dandini Blvd., Reno, NV) ....................................................... 775-673-7060
(Providing Needs for Single Mothers and People Who Have Completed Their Court Ordered Sentencing)
UNR Early Head Start (for Children 0-3 yrs. old at No Cost) ....................................................... 775-327-5100

ELDER ASSISTANCE
Adult Protective Services (Aging/Disability) .......................................................... 775-687-4210
Senior Law Project (WLS 299 S. Arlington Ave., Reno, NV/1155 E. 9th St. #25, Reno) ............. 775-329-2727
Washoe County Senior Services ............................................................ 775-328-2575

EMPLOYMENT
AARP (1155 E. 9th St., Reno, NV) Placement and Training for Senior Citizens...................... 775-328-2606
Community Services Agency (1090 E. 8th St., Reno, NV) Employment Assistance and Training ... 775-786-6023
Disability Resources, Inc. (50 East Greg St. #102-103, Sparks: Monday-Friday 9 am-5 pm) .... 775-329-1126
Training and Employment for Disabled Individuals
Employment Security Division (500 E. 3rd St., Carson City, NV) ........................................... 775-684-3849
Elwood Staffing (294 E. Moana Lane, Reno, NV) Warehouse/Construction Type Work ............... 775-852-5500
People Ready (523 E. Prater Way, Sparks, NV) Monday – Friday 5:30 am – 6:00 pm ................. 775-827-2010
Manpower (1755 Vassar St., Reno, NV) Monday-Friday 8 am – 4 pm ........................................... 775-322-2000
Nevada Department of Employment and Rehabilitation DETR (Vocational/Disabled Rehabilitation) . 775-687-6860
Nevada JobConnect
Sparks JobConnect (2281 Pyramid Way, Sparks, NV) Training, Counseling, and Referrals........... 775-284-9520
Reno JobConnect, American Job Center of Nevada (4001 S. Virginia St., Suite H, Reno, NV) ....... 775-284-9600
Carson City JobConnect (1929 N. Carson Street, Carson City, NV) ............................................ 775-684-0400
Ely JobConnect (1500 Avenue F, Suite 1, Ely, NV) ................................................................. 775-289-1616
Elko JobConnect (172 Sixth St, Elko, NV) ................................................................................. 775-753-1900
Fallon JobConnect (121 Industrial Way, Fallon, NV) ................................................................. 775-423-5115
Winnemucca JobConnect (475 West Haskell St. #1, Winnemucca, NV) ............................... 775-623-6620
TMCC Re-entry Program (7000 Dandini Blvd., Reno, NV) ...................................................... 775-673-7060
(Providing Needs for Single Mothers and People Who Have Completed Their Court Ordered Sentencing)
VOA (Volunteers of America) (3434 Marconi Ave. Sacramento, CA 95821) California and Nevada… 916-265-3400

FAMILY RESOURCE CENTERS
Central Reno (1950 Villanova Dr., Reno, NV) ............................................................................ 775-321-3185
North East (2750 Elementary Dr., Reno, NV) ............................................................................ 775-337-9979
Sparks (921 12th St., Sparks, NV) ............................................................................................. 775-353-5733
Sun Valley (115 W. 4th St., Sun Valley, NV) .............................................................................. 775-674-4411

FINANCIAL ASSISTANCE
Community Services Agency (1090 E. 8th St, Reno, NV) Power Assistance and Free Tax Preparation . 775-786-6023
Washoe County Dept. of Human Services Adult Services (1001 E 9th St., Building C, Reno, NV) ...... 775-328-2700
Senior Services (1155 E. Ninth St., Reno, NV) ............................................................................ 775-328-2575
Children (350 S. Center St., Reno, NV) ..................................................................................... 775-785-8600
Burial/Cremation Services ........................................................................................................... 775-337-4426

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FOOD AND FOOD PANTRIES

Catholic Community Services of Northern Nevada (500 E. 4th St., Reno, NV) ................................. 775-322-7073

Food Pantry  Monday-Friday 9:00 am-4:00 pm

Picture ID and Social Security Card Required

Church of Jesus Christ Spirit Filled (3175 Goldy Way, Sparks, NV) Tue. Eve. Beginning 8:30 pm..... 775-358-2842

ID and Proof of Residency

CrossRoads-Off Campus (1530 E. Sixth St., Reno, NV) Need To Call First ................................. 775-813-2076

Eddy House (888 Willow St., Reno, NV) Emergency Pantry for Teens 18-24 yrs of age ............ 775-384-1129

First United Methodist Church (209 West 1st Street, Reno, NV) 2nd and 4th Sat monthly 9:00 am..... 775-322-4564

Picture ID Required

Food Bank of Northern Nevada (550 Italy Dr., McCarran, NV)  ..................................................... 775-331-3663

Food Pantry-See Website for List of Dates and Times  ..................................................................... https://fbnn.org

Mobile Harvest (fresh produce-no qualifications) – See Website for List of Dates and Times ....... https://fbnn.org

SNAP Outreach (Food Stamps) - See Website for List of Dates and Times ........................................https://fbnn.org

Greater New Hope Baptist Church (1810 Helena, Reno, NV) Mon-Fri 8 am-1 pm (to 11 am on Thurs) 775-329-6260

Food Availability is Based on Donations

Little Flower Church (875 E. Plumb Ln., Reno, NV) ............................................................. 775-322-2255

Nazarene Church (2200 El Rancho, Sparks, NV) Mon-Thur 8:30 am-5 pm, Fri 8:30 am-2:30 pm …. 775-358-4066

New Life Assembly of God (11000 Lemmon Drive, Reno, NV) ...................................................... 775-972-1088

2nd and 4th Sat monthly, 10:00 am- 12 pm No requirements

Our Savior Lutheran Church (1900 1st Street, Sparks, NV) Mon-Fri 8 am-1 pm (to 11 am on Thurs) 775-358-0743

Must call first, one time only, ID required or Birth Certificate, Income, Proof of Residence

Sierra Community House (formerly Tahoe SAFE Alliance) ................................................................. 775-545-4083

Provide Hunger Relief, Emergency Rental Assistance, Crisis Intervention, Family Support, Mediation and Legal

Sierra Community House Warehouse, 12116 Chandelle Way, Suite D2, Truckee, CA –

Tuesdays – Truckee 4:00 -5:00 pm

Community House, 265 Bear Street, Kings Beach, CA, Wednesday – Kings Beach 3:00 – 4:30 pm

St. Patrick’s Episcopal Church, 341 Village Boulevard, Incline Village, NV,

Thursdays – Incline Village 2:30 – 3:30pm

Sparks Christian Fellowship (510 Greenbrae, Sparks, NV) Wednesday 10:00 am-12 pm .............. 775-331-2303

No requirements

Special Supplemental Program for Women, Infants, and Children (WIC)

Washoe County Health District Clinic (1001 East Ninth St, Building B, Reno, NV) .......................... 775-328-2299

South Reno Clinic (601 West Moana, Suite #3, Reno, NV) ............................................................. 775-828-6600

St. Vincent’s Food Pantry (500 East 4th Street, Reno, NV) ............................................................. 775-786-5266

Mon-Fri, 9:00 am-4:00pm, Sat 9:00 am-3:00 pm; Picture ID Required, Birth Cert., income, proof of residence

Trinity Episcopal Church (200 Island Ave., Reno, NV.) Sack Lunch M-F 10:30-11:30 AM .......... 775-329-4279

Valley View Christian Fellowship (1805 Geiger Grade Road, Reno, NV) Every Sunday 8:00 am .... 775-825-4099

No requirements

GRIEF

The Solace Tree (1300 Foster Dr., Suite 200, Reno, NV) For grieving children, teens and adults ...... 775-324-7723

HEALTH/MEDICAL/HOSPITAL

Community Health Alliance Clinics-Medical/Dental (1055 S. Wells Reno, NV) ............................. 775-329-6300

Community Health Alliance Clinics-Medical/Dental (2244 Oddie Blvd., Sparks, NV) ............... 775-997-7300

Community Health Alliance Clinics-Homeless Clinic and Resources (335 Record St., #254 Reno, NV) 775-324-2599

Community Health Alliance Clinics-Medical (3915 Neil Road, Reno, NV) ......................................... 775-870-4333

Community Health Alliance Clinics-Medical (5295 Sun Valley Blvd., Sun Valley, NV) .............. 775-870-4331

Family Medicine Center (Brigham Building, UNR Hours 8:00 am-5:00 pm) .............................. 775-784-1533

Incline Village Health Clinic (880 Alder Ave, Incline Village, NV) .................................................... 775-831-6200

Nevada Check-Up-through Division of Health and Human Services of Welfare and Supportive Services

Low-cost health care coverage for low income and uninsured children (birth-18)

Reno Office – DWSS (4055 South Virginia St., Reno NV) 775-684-7200

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HEALTH/MEDICAL/HOSPITAL-cont

Nevada Early Intervention Services (2677 Enterprise Rd., Reno, NV) Children 0-3 yrs. w/Disabilities 775-688-1341
Nevada Lockbox (Living Will Lockbox).................................................................702-486-2887
Northern Nevada HOPES Clinic ..................................................................775-786-4673
  Main Campus (580 W. 5th St., Reno, NV)
  Bell St. Campus (595 Bell St., Reno, NV)
  Hope Springs Campus (1920 E. 4th St., Reno, NV)
  Primary, Pediatrics, High Risk, Senior, Woman’s, Chronic Disease and LGBTQ Healthcare as well as
  care for the Homeless
Northern Nevada Medical Center (2375 E. Prater Way, Sparks, NV)..................775-331-7000
Planned Parenthood of Northern Nevada (455 W. 5th St., Reno, NV) .......................775-688-5555

Low-Cost Reproductive Health Care
Reno/Sparks Indian Tribal Health Center for Native Americans (1715 Kuenzli St., Reno, NV) .......775-329-5162

Renown-Behavioral Health (850 Mill St., Suite 301, Reno, NV)...........775-982-5318/775-982-4327
Renown-Behavioral Health (15 McCabe Dr., Suite 200, Reno, NV).......................775-982-5318/775-982-4327
Renown-Children’s Hospital (1155 Mill St., Reno, NV)..................................775-982-5437
Renown-Main Campus (1155 Mill St., Reno, NV).........................................775-982-4100
Renown-Rehabilitation (1495 Mill St., Reno, NV)........................................775-982-3500
Renown-South Meadows Medical Center (10101 Double R Blvd., Reno, NV).............775-982-7000
Renown Healthcare Center (21 Locust Street, Reno, NV) Must Meet Income Guidelines........775-982-5270
Renown Urgent Care Facilities and Primary Care Services. (All Locations).................775-982-5000

Sexual Health Program (1001 East Ninth St, Building B, Reno, NV) ..................775-328-2470
St. Mary’s Hospital (235 W. 6th St., Reno, NV)...........................................775-770-3000
St. Mary’s Medical Group-Senior Wellness Center (595 Bell St., Reno, NV) ............775-770-7695
St. Mary’s Medical Groups and Urgent Care Locations (All Locations)..........................775-770-3000

VA Medical Center (975 Kirman Ave., Reno, NV).........................................775-786-7200/888-838-6256
Washoe County Health Department (1001 E. 9th St., Reno, NV)....................775-328-2400

HOUSING AND SHELTERS

A Safe Embrace (24 Hr Crisis Hotline-DV/Sexual Violence, Sexual Assault, Human Trafficking).......775-322-3466

Awaken (435B Spokane St., Reno, NV) Commercial Sexual Exploitation-Drop-In Center ..........775-393-9183
Casa De Vida (1290 Mill St., Reno, NV) Young Pregnant Woman-Residential Living/ Transitional....775-329-1070
Children’s Cabinet (1090 S. Rock Blvd., Reno, NV) Emergency Shelter for Abused Children ......775-856-6200
CAC (Community Assistance Center) (335 Record St., Reno, NV) Family, Men and Woman drop-in shelter:
  Men’s Drop-In Center..........................................................775-329-4141
  Women’s Drop-In Center.....................................................775-329-4145
  Family Shelter Drop-In Center.............................................775-322-9574

  Resource Center.................................................................775-657-4675

Community Services Agency (1090 E. 8th St., Reno, NV) Affordable Housing for Seniors and Families.775-786-6023
CrossRoads (Human Services Agency) Housing, Medical/Behavioral Treatment..........................775-785-4006

  Men’s ...........................................................................................................775-785-4006

  Woman’s ......................................................................................................crossroads@washoecounty.gov

Domestic Violence Resource Center (Shelter for Victims of Domestic Violence).........................775-329-4150

Eddy House (888 Willow St., Reno, NV) Emergency Pantry for Teens 18-24 yrs of age..............775-384-1129

Gospel Mission (Emergency Shelter/Program for Men with Drug/Alcohol Addiction)...............775-329-0485

  Prayer House (Emergency Shelter/Program for Women with Drug/Alcohol Addiction)
  Hosanna Home (Transitional Housing for Woman, 6 month program)...............................775-232-5416

  Life Changes Sober Living-Level II/Application Required.....................................................775-376-1000

  Nevada Housing Division (Rental Search)..........................1-877-428-8844

  Reno Housing Authority - Administration (1525 E. 9th St., Building B, Reno, NV).................775-329-3630

  Applications ..................................................................................................775-324-5138

  Restart/ Project Restart (355 Record St., Reno, NV)......................................................775-324-2622/775-324-5166

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Housing for Chronically Homeless with a Mental Illness

**HOUSING AND SHELTERS-cont.**

**Sierra Community House** (formerly Tahoe SAFE Alliance) ................................................................. 800-736-1060

Provide Hunger Relief, Emergency Rental Assistance, Crisis Intervention, Family Support, Mediation and Legal

**Step 1 Men Only-Drug/Alcohol/Gambling Rehab Transitional Housing** .......................................................... 775-329-9830

(1015 N. Sierra St., Reno, NV)

**STEP2** (3700 Safe Harbor Way, Reno, NV)

Woman Only-Substance Abuse Treatment Program Transitional Housing ......................................................... 775-787-9411

**Quest Counseling** Substance Abuse Specific for Adolescent Boys Only - Transitional Housing .................. 775-786-6880

**VOA** (Volunteers of America) (3434 Marconi Ave. Sacramento, CA 95821) California and Nevada .... 916-265-3400

**IMMUNIZATIONS**

**Washoe County Health District** (1001 East Ninth St, Building B, Reno, NV) ........................................... 775-328-2441

**LEGAL ASSISTANCE**

**Catholic Charities of Northern Nevada** (500 E. Fourth St., Reno NV) Immigration Law .......................... 775-393-3877

**Federal Bureau of Investigation (FBI) Victim Assistance Program** .......................................................... 775-328-4028

**Family Support Division Child Support Enforcement** (1 S. Sierra St., S. Tower; 4th Fl, Reno, NV) ....... 775-789-7100

**Lawyer in the Library** (Washoe County Second Judicial District Court) ........................................................ 775-328-3250

**Lawyer Information and Referral Service** ................................................................................................. 1 (800) 789-5747

**Resource Center** (1 S. Sierra St., 3rd Floor, North Tower) ......................................................................... 775-325-6731

Filing of Court Documents, Paying Fees/Fines and Purchasing Packets for Self-Represented Litigants

**Legal Aid Center of Southern Nevada** (Legal Assistance) ........................................................................ 702-386-1070

**Nevada Legal Services** (204 Marsh Ave, Reno, NV) .................................................................................. 775-284-3491

**Northern Nevada Legal Aid** (299 S. Arlington Ave., Reno, NV) ................................................................. 775-329-2727

**Reno City Attorney** (1 E. 1st St., 3rd Floor Reno, NV – Victim’s Advocate) .................................................. 775-334-3067

**Sparks City Attorney** (431 Prater Way, Sparks, NV – Victim’s Advocate) ................................................... 775-353-1628

**Senior Law Project** (1155 E. 9th St., #25, Reno, NV – for Age 60 and Older-NNLA) .............................. 775-329-2727

**Tu Casa Latina** (help with translation of documents, immigration forms) ..................................................... 775-432-9929

**University of Las Vegas Nevada** (FREE Legal Education) ......................................................................... 775-328-3210

**VOC Program** ..............................................................................................................................................

(email: vocp@dcfs.nv.gov; phone 702-486-2740)

**Ayuda de Víctimas en Español** .................................................................................................................. 702-486-2740

**Victim Witness Assistance Center** (VWAC) ................................................................................................. 775-328-3210

**LGBTQ RESOURCES**

**OUR Center** (1745 South Wells Ave., Reno, NV) ....................................................................................... 775-624-3720

**TAG** ..............................................................................................................................................................

Resources for Transgender Individuals from Health, Medical, Legal and Alcohol/Substance Abuse Treatment

**MENTAL HEALTH**

**Northern Nevada HOPES Clinic** Behavioral Health and Substance Use Counseling ................................. 775-786-4673

Main Campus (580 W. 5th St., Reno, NV)

Bell St. Campus (595 Bell St., Reno, NV)

Hope Springs Campus (1920 E. 4th St., Reno, NV)

**La Clinica/VIVA** (Counseling Domestic Violence Victims-Spanish) ........................................................... 775-525-0979

**Northern Nevada Adult Mental Health Services** (480 Galletti Way, Sparks, NV) ........................................ 775-688-2001

Outpatient (Monday-Friday 7:30 am-4:30 pm) ............................................................................................... 775-688-2046

**Nevada Urban Indians** (Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services) ....... 775-788-7600

**Renown-Behavioral Health** (850 Mill St., Suite 301, Reno, NV) ................................................................. 982-5318/982-4327

**Renown-Behavioral Health** (15 McCabe Dr., Suite 200, Reno, NV) ............................................................... 982-5318/982-4327

**THRIVE** (Domestic Violence Victims, Skills Training, Counseling--UNR) .................................................. 775-682-8609

**West Hills Hospital** (1240 E. Ninth St., Reno, NV) Substance Abuse Treatment/Evaluation .......................... 800-242-0478

Adults and Adolescents 4-17 yrs of age

**Willow Springs Center** (690 Edison Way, Reno, NV) Adolescents 5-17 yrs of age-Residential .................. 800-448-9454

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**POLICE DEPARTMENTS**

Emergencies (Police, Ambulance, Fire) ................................................................. 911

**Jan Evans Juvenile Justice Center**
Victim Services ................................................................. 775-325-7875

Pyramid Lake Police (PO Box 256, Nixon, NV/208 Capital Hill, Nixon, NV) ........................................ 775-574-1014

**Reno Police Department** (455 E. 2nd St., Reno)
Non-emergency Dispatch ................................................................. 775-334-2175
Misdemeanor Investigations ............................................................... 775-334-2134
City Center Substation (333 N. Center St., Reno) ........................................ 775-689-2960
South Substation (3905 Neil Rd., Reno) ................................................ 775-334-2550
Victim Advocate ............................................................................... 775-657-4519

**Sparks Police Department** (1701 E. Prater Way, Sparks, NV)
Non-emergency Dispatch ................................................................. 775-353-2217
Victim Advocate ............................................................................... 775-353-2217

Reno-Sparks Tribal Police (405 golden Lane, Reno, NV 89502) ........................................ 775-785-8776

**Washoe County Sheriff’s Office** (911 Parr Blvd., Reno, NV)
Non-emergency Dispatch ................................................................. 775-334-2677
Victim Advocate ............................................................................... 775-785-9276

**SUBSTANCE ABUSE/ADDICTION/ALCOHOL TREATMENT/REHABILITATION PROGRAMS**

**Addictions.com** ........................................................................ 800-662-4357

**Center for Behavioral Health** (160 Hubbard Way, Suite A, Reno, NV) ........................................ 775-829-4472

**Methadone Treatment- Out Patient**

**Nevada Urban Indians** (Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services) . 775-788-7600

**The Salvation Army Thrift Store** (1931 Sutro St., Reno, NV) ........................................ 775-688-4588

Step 1 (1015 N. Sierra St., Reno, NV) ....................................................... 775-329-9830

Men Only-Drug/Alcohol/Gambling Rehab **Transitional Housing**

**STEP2** (3700 Safe Harbor Way Reno, NV) ........................................... 775-787-9411

Woman Only-Substance Abuse Treatment Program **Transitional Housing**

**TEEN/YOUTH ASSISTANCE AND PROGRAMS**

**Boys and Girls Club of Truckee Meadows** – Teen Centers – Homework Help, Leadership/Character Building etc.

The Club at DLC (Donald L. Carano) (1090 Bresson Ave., Reno, NV) ........................................ 775-229-9538

The Club at DWR (Donald W. Reynolds) (2680 E. Ninth St., Reno, NV) ........................................ 775-331-5437

The Club at Hug High School (2880 Sutro St., Reno, NV) ................................................ 775-333-5300

The Club at Larry D. Johnson Community Center (1200 12th St., Sparks, NV) ................................ 775-353-7780

The Club at Pennington (1300 Foster Dr., Reno, NV) ................................................ 775-360-2469

The Club in Fernley (395 Highway 95A, Fernley, NV) ................................................ 775-360-2424

William N. Pennington Winnemucca Youth (1973 Whitworth Way, Winnemucca, NV) ........................................ 775-623-7993

**Children’s Cabinet** (1090 S. Rock Blvd., Reno) Teen Work Program and High School ........................................ 775-856-6200

**Eddy House** (888 Willow St., Reno, NV) Counseling/Clothing/Food/Food Stamps/Other Resources ........................................ 775-384-1129

**Innovations High School, School of Peace** (777 W. 2nd St., Reno, NV) Help for Pregnant/Parenting Teens . 333-5150

**RYN** (Reno Youth Network) ........................................................... 800-662-4357

**The Salvation Army** (1931 Sutro St., Reno, NV) ........................................ 775-688-4588

**Teens that Travel** (PO Box 5070, Reno, NV) ................................................ 775-785-2400

**The Solace Tree** (1300 Foster Dr., Suite, Reno, NV) For grieving children, teens and adults........... 775-324-7723

**Teen Health Mall** (5 Exams, Illness, Family Planning, etc. for Teens 12 - 19 yrs) ........................................ 775-328-2470

**Quest Counseling** (3500 Lakeside Ct, Suite 101, Reno, NV) Specializing in Adolescent Sub. Abuse . 775-786-6880

**TRANSPORTATION**

**Reno Bike Project** (low cost bicycles for commuting) ........................................ 775-323-4488

**VICTIM SERVICES**

**FBI Victim Assistance** (services offered to open FBI cases only) ........................................... 775-328-4028

**Nevada Urban Indians** (Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services) . 775-788-7600

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VICTIM SERVICES-cont.

Sexual Assault Support Services  Sexual Assault, Trafficking, Domestic Violence 775-221-7600
(PO Box 8016, Reno NV)

Sierra Community House (formerly Tahoe SAFE Alliance)

Incline Village (948 Incline Way, Incline Village, NV)  Mon.-Fri. 9am-5pm 530-546-0952
Kings Beach (265 Bear St., Kings Beach, CA) Mon.-Fri. 9am-5pm 530-546-0952
Truckee (11695 Donner Pass Rd., Truckee, CA) Mon., Tue., Thu., 9am-5pm; Wed. 10am-6pm 530-546-0952
Truckee Soaring (12313 Soaring Way, Suite B, Truckee, CA) Mon.-Fri. 9am-5pm 530-546-0952

State of Nevada Victims of Crime Program (1050 E. William St. Suite 400, Carson City, NV) 775-687-8428
Tu Casa Latina (assistance offered to immigrant victims of violent crime) 775-432-9929

REFERRAL SERVICES

Care Chest of Northern Nevada  (Assistance with Prescriptions and Medical Equipment) 775-829-2273
790 N. Virginia St., Reno NV

Catholic Charities of Northern Nevada  (Adoption, Food Pantry, Dining Room, Sr. Nutrition, Housing,
Holy Child Early Learning Center, and Kids to Seniors Korner) 775-322-7073

Confidential Address Program  email address: NVCAP@dcfs.nv.gov  or call 888-432-6189

CrossRoads-Off Campus  1530 E. Sixth St., Reno, NV 775-813-2076

Family Peace Center 75 Court St. 2nd Floor, Reno, NV 775-328-3830
Court-Ordered Child Exchange and Supervised Visitation

Inter-Tribal Council of Nevada (10 State St., Reno, NV) 775-398-4960
Supplemental Food, Health Care Referrals, and Nutrition Education for Qualified Pregnant, Breastfeeding and Non-Breastfeeding women
Reno Office serves these areas: McDermitt, Fallon, Schurz, Yomba, Yerington, Lovelock, Carson, Wadsworth, Dresslerville and Nixon. Mon., Wed., Thu., and Fri. 8 am-4:30 pm; Tue. 8:30 am-4:30 pm

Nevada Coalition to END Domestic and Sexual Violence 250 S. Rock Blvd., Suite 116 Reno, NV 775-828-1115

Nevada Health Link  (Find Affordable Health Insurance) 800-547-2927

Nevada Lockbox  (Living Will Lockbox) 702-486-2887

Nevada Urban Indians  (Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services) 775-788-7600

Northern Nevada Center for Independent Living  (999 Pyramid Way, Sparks, NV) 775-353-3599

Referrals and Resources for Disabled People – Housing, Work, and Opportunities

Reno/Sparks Indian Colony Health & Human Services, for Native Americans 775-329-5071
(405 Golden Lane, Reno, NV)

Washoe County Library Community Resource Center 775-827-3232
(4001 S. Virginia St., Reno, NV) Free use of Computers for Access to Community Services,
Education, Training, On-Line GED Study Program Updating Resume and Skill Testing

WIC Program 1001 E. 9th St., Reno, NV 775-328-2299
Food supplements for infants, children, and pregnant women